# FEEDBACK FORMS

80 surveys completed: 35 on the day of the event and 45 online after the event.

# Q1. Overall, how satisfied were you with the event? - Score: 4.47 (out of 5)

Very Satisfied (40) – Satisfied (39) – Neutral (1) – Dissatisfied (0) – Very Dissatisfied (0)

# Q2. How satisfied were you with the event's registration process? 4.58 (out of 5)

Very Satisfied (56) – Satisfied (16) – Neutral (6) – Dissatisfied (1) – Very Dissatisfied (1)

#### Q3. How satisfied were you with the venue? 4.40 (out of 5)

Very Satisfied (40) – Satisfied (35) – Neutral (4) – Dissatisfied (1) – Very Dissatisfied (0)

# Q4. How likely are you to attend a future event? 4.49 (out of 5)

Very Likely (49) – Likely (26) – Neutral (4) – Unlikely (0) – Very Unlikely (1)

## Q5. How satisfied were you with the food? 4.11 (out of 5)

Very Satisfied (36) – Satisfied (33) – Neutral (8) – Dissatisfied (2) – Very Dissatisfied (1)

#### Q5. How satisfied were you with the workshop you attended?

Wk1: Very Satisfied (10) – Satisfied (4) – Neutral (4) – Dissatisfied (1) – Very Dissatisfied (0) (4.21)

Wk2: Very Satisfied (17) – Satisfied (8) – Neutral (6) – Dissatisfied (3) – Very Dissatisfied (0) (4.15)

Wk3: Very Satisfied (14) – Satisfied (6) – Neutral (3) – Dissatisfied (2) – Very Dissatisfied (1) (4.15)

Wk4: Very Satisfied (9) – Satisfied (2) – Neutral (0) – Dissatisfied (0) – Very Dissatisfied (0) (4.82)

KN: Very Satisfied (32) – Satisfied (2) – Neutral (0) – Dissatisfied (0) – Very Dissatisfied (2) (4.60)

WTC: Very Satisfied (27) – Satisfied (13) – Neutral (3) – Dissatisfied (0) – Very Dissatisfied (1) (4.48)

- 1. The Social Cost of Gambling Harm A Faith Response
- 2. Freedom of Religion Vs Freedom of Artistic Expression
- 3. Living the Change: Faithful Choices for a Flourishing World
- 4. Child Safe Standards and the Reportable Conduct Scheme

KN – Keynote speech on 'The Social Costs of Gambling Harm' by Rev Tim Costello

WTC – Welcome to Country (Aunty Julianne Axford)

## Q7. What did you like the most about the event?

Summary of feedback: The warm, welcoming and friendly atmosphere. The interactions of participants. Meeting old friends and making new ones. Meeting, networking, talking to new people and sharing ideas. The people, the various cultures and religions represented. The room was very colourful with various cultural and faith traditions. Good feeling of mutual respect. The ambience, the opportunity to meet like-minded people and network. Bringing so many faiths and cultures together whilst sharing food. Generosity of spirit and fun group activities. The diversity and friendliness of the people attending. A great opportunity to dialogue with other faiths. Safe space to ask, learn, share and care. At the beginning, to have unconstructed conversations with new people was awesome. Bringing our interfaith networks together. Impressed by the young missionaries at the registration table. Great space and venue. Loved the venue and the food. Venue was great. Food was amazing. Food was superb. The catering was delicious. Rev Tim Costello's keynote speech was amazing - explaining gambling within a religious framework. The keynote speech. Loved Rev Tim Costello's relaxed style, his talk was very interesting and engaging. One word for Tim Costello - 'Great'. Commander Stuart Bateson's speech - what a brilliant person. Workshop topics were excellent. Labyrinth was great. Great way to start the Conference with a Labyrinth. Amazing it was all free. Sikh turban stand was great. Arabic Calligraphy was awesome. Loved the Hennah. The Welcome to Country by Aunty Julieanne Axford was outstanding. The overall content. Vietnamese dancing dragon was cheekily flirtatious and set the bar high for audaciousness. The Multicultural Choir singing in Australian Indigenous, Maori and Arabic was an uplifting inclusion and stunning. Amazing conference, I learnt a lot. Service was very good. The fact the Conference is held in different locations around Victoria is much appreciated

## Q8 & Q 9. What can we do to improve the event? Any additional comments or suggestions?

Summary of feedback: Give out water bottles. More coffee and tea. Make water, coffee and tea more readily available. Get some real tea and coffee. Supply fresh cool water. Name tags should be typed (not hand-written). The microphone/amp system was bad in workshop with squealing deafening sounds. Couldn't hear speakers in workshop until microphones began working. Have sound systems set up and checked before workshop to enable participants to be heard. Could hear the other workshop next door. A pity Rev Tim Costello had to leave early in the workshop. Better interaction between workshop facilitator and audience. Audience participation can be improved. When the microphone is handed to the audience, make sure they don't ramble on. Allow more time for audience participation. Choose a venue that is more central and accessible (within 5kms of CBD). Hard to find venue (GPS address did not work well) and no signage from car-park. Parking was an issue (had to move car twice). Stage was not visible, so some speakers were hard to see. The fact other groups were booked in before and after workshop made setting and packing up very limited. A few food stations to make the queue shorter. More multiculturally diverse food. Food supply was insufficient. Don't use wooden utensils for food (texture is not pleasant to eat with). Get youth to attend. Advertise better to get more people to come. The opportunity to be able to attend more than one workshop. Start earlier so we can attend more than one workshop. I was interested in two (or more) workshops but

could only choose one! Make workshop time longer and speeches shorter. Add a couple of hours and make event longer. Make Conference a bit shorter (ie less speeches). Time Management. Introductory speeches can be shorter. Start on time irrespective of whether speakers are there. A time for silence or reflection to bring us together in some 'sacred space'. Create a Multifaith religious prayer. Run program first, socialise afterwards. Have a gambling counselling service present to provide information for people attending. Have more faith and community stands and encourage local council to have a presence in the stands. More interfaith stands (as opposed to faith stands). Add more entertainment. More public art/religious performances. Create a 'speed discussion session' where people have the opportunity to meet new people for say 5 minutes (prior to dignitary speeches) so we can mix more. Create a workshop where faith leaders can discuss a theme that is relevant to their faith communities. Try to keep everyone till the very end (some people left after workshop). Something to eat after the workshops? Make notes/videos available for all workshops for those not able to attend. Focus on workshop topics that talk about positive similarities between faith traditions. Have a workshop where a diverse number of people introduce their faith and talk about similarities. Have a workshop on how faith improves society. More aboriginal cultures and more CALD community speakers. Add a tea break so people can do more socialising. Invite State and Federal politicians so they can Listen for policy concepts and ideas. A handout with what actions to take post Conference would be appreciated. Follow up action after conference – Rev Tim Costello and Councillor Tachos suggested signing the City of Brimbank pokies campaign petition. Rabbi Jonathan Keren-Black suggested to visit arrcc.org.au and sign a commitment to Living the Change.